

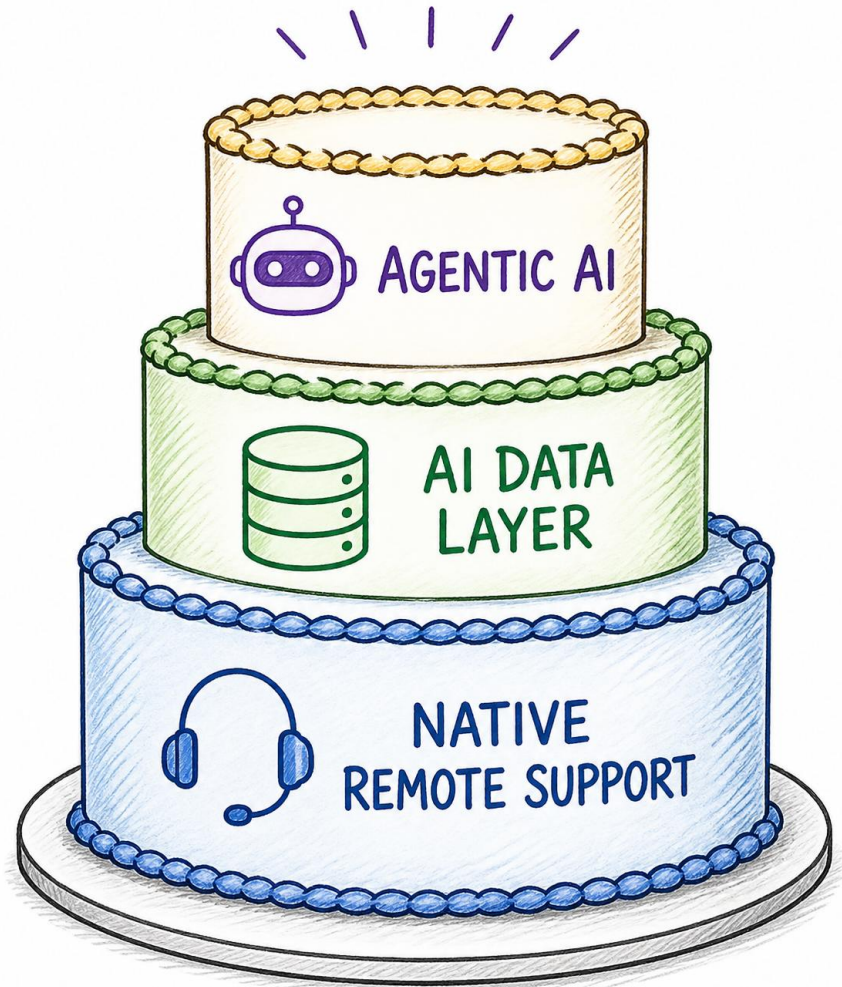


**Faster Technicians Today.  
Smarter AI Tomorrow.**

**Ben Lilienthal**  
CEO / Co-founder



The ROI happens with the fundamentals in place



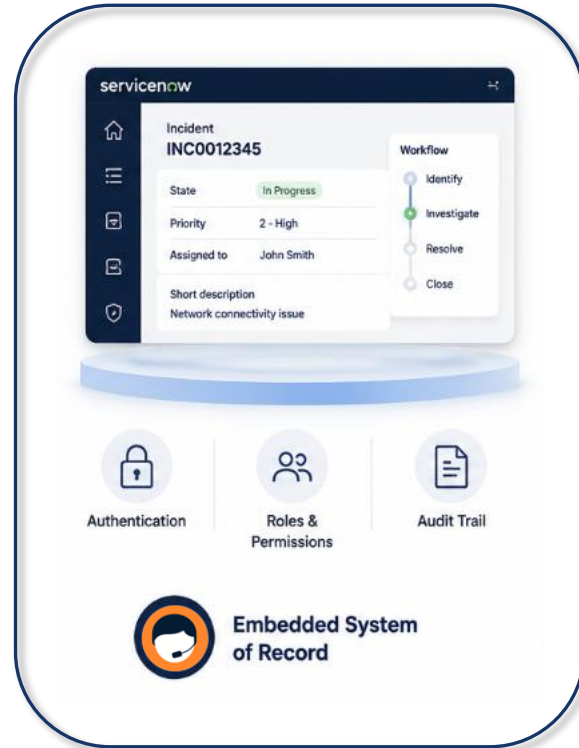
1

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The system of record becomes the trusted foundation for support.

# Start Where the Work Already Happens



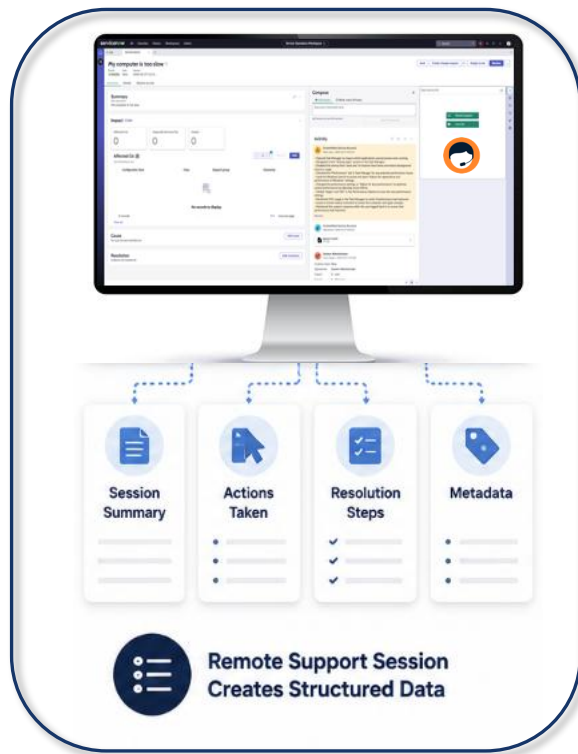
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Remote support sessions turn expert actions into structured, reusable data.

# Capture the Work Behind the Resolution



1

2

3

# Turn Trusted Data into Controlled Agentic Workflows

Deterministic agents use guardrails, rules, and approved workflows to act safely.

